WOW! VEHICLE DIAGNOSIS
FASTER TO REPAIR SUCCESS WITH DIALOOQ

CONTENT

THE IN-HOUSE DEVELOPED DIAGNOSTIC SYSTEM DIALOOQ FROM THE WORKSHOP FOR THE WORKSHOP

5 good reasons for WOW! DIALOOQ diagnostics

- **Simple vehicle diagnosis**
  on all relevant vehicles (cars and vans) due to high brand diversity

- **Extensive and time-saving vehicle diagnostic functions**
  in the areas of search, scan, enrichment of fault code information, etc.

- **Everything from a single source
  and in-house development**
  Diagnostics, technical data and calibration tool

- **Solutions from the workshop for the workshop**
  Trained automotive mechanics in product development, hotline and training are behind the WOW! DIALOOQ systems and offer comprehensive support.

- **Fit for today and for tomorrow**
  Future proofed by communication and transmission standards like CAN-FD, DoIP, Pass Thru as well as solutions for example for calibration and diagnosis of Security Gateway protected vehicles.

DIALOOQ – the diagnostic system with WOW! effect. Consisting of the interface LOOQER and the software LOOQIT.

Vehicle diagnostics and technical data
WOW! LOOQIT is the customised software with a wide range of brands – exactly suited to your workshop and your requirements.

Camera and radar calibration
The correct adjustment with WOW! ACS cars – Calibrate driver assistance systems easily, quickly and profitably. In all workshops.

Diagnosis and repair despite Security Gateway
Diagnosis of encrypted vehicles – No problem.
WOW! offers open doors for vehicles with security gateway with the WOW! Security Gateway Portal (SGP).

TYPE-SPECIFIC DIAGNOSTIC SOFTWARE: LOOQIT

Fits your workshop operation and your needs exactly

- Wide range of brands
- Can be combined with software packages
- LOOQIT is always on the latest level
- User-friendly
- Future-proof

LOOQIT – Your multi-brand diagnostics for cars and vans
A wide range of brands, comprehensive and time-saving vehicle diagnostic functions and technical data for cars and vans – exactly suited to your workshop and your requirements. That and an in-depth look into the vehicle is what WOW! LOOQIT – the customised, type-specific diagnostic software of the WOW! DIALOOQ diagnostic system – offers.

The „Online" in WOW! Würth Online World means:
Better data. Better functions. Better support. Better repair.
Within the contract period, you receive every update immediately upon availability.
Your software data and functions grow silently in the background –
You can simply continue to work and repair even faster and better.

Be online and work with the latest WOW! software and hardware:
**Up-to-date, new systems that keep up with developments
in the car industry and ensure functionality, safety and quality.**

You can find more information at
www.wow-portal.com/diagnostics

THE VISUAL AID YOU NEED: LOOQER

To not only read out vehicles and fault codes, but to understand them

Everything in, for today and for tomorrow
Looking into the future for new perspectives
- CAN FD
- DoIP
- Pass Thru
- WiFi and Bluetooth technology

Less on it, but more in it
**Smallest diagnostic interface on the market
with full functionality and the latest technology**
- Small, handy, light, robust, workshop-ready
- Use as you need it: Can be used as a small, wireless dongle or via enclosed cable

Relevant data with the flight recorder
Connect, drive off, record mobile data, evaluate later
- Save pre-selected data on the internal memory during the journey without any further input device
- Later analyse everything in detail with the WOW! software
- Save time and money
- Without a co-driver, without cables, without problems

You can find more information at
www.wow-portal.com/diagnostics

LOOQIT SOFTWARE FUNCTIONS AND PACKAGES

Note: Active WOW! LOOQIT software licences enable diagnostics on Security Gateway protected vehicles via the use of the WOW! Security Gateway Portal.

Pack-ages	Functions / content		Expert	Expert Data	Expert Data Assist
EXPERT Fahrzeugdiagnosefunktionen und Daten	Reading and deleting the fault memory		X	X	X
	Reading the parameters of the data lists		X	X	X
	Actuator tests		X	X	X
	Basic setting, coding, calibration of all supported control units in the vehicle		X	X	X
	Use of Security Gateway protected functions *		X	X	X
	VIN selection for vehicle identification *		X	X	X
	Power Search – simple and intuitive search function		X	X	X
	Power Scan – time-optimised query of all fault memories for electronic status report *		X	X	X
	Flightrecorder – recording of all relevant data during the test drive		X	X	X
	Top 10 function – display of the ten most frequently used functions on the vehicle *		X	X	X
	Central administration of diagnostic and customer data in customer and vehicle administration		X	X	X
	Print function *, export function * and save function		X	X	X
	Power Repair* Enrichment of the error codes with additional information	Reference values	X	X	X
		Possible causes	X	X	X
		Confirmed repair instructions	X	X	X
		Component testing ***	X	X	X
DATA Technical data and additional information (Only available with a valid license)		Technical service bulletins		X	X
		Circuit diagrams		X	X
		Component arrangement and testing		X	X
	Wiring diagrams: engine, airbag, air conditioning, lighting, convenience systems, central locking, drive battery and many more			X	X
	Maintenance plans according to manufacturer's specifications			X	X
	Timing belts and V-ribbed belts			X	X
	Tyre pressures, wheel setting data, etc.			X	X
	Filling quantities, tightening torques, lubricants, etc.			X	X
	Pollen filter information (position, replacement, etc.)			X	X
	Service resets			X	X
	Engine management, component test and component description			X	X
	Pin assignments / input and output readings			X	X
	Information on the fuel system			X	X
	Manuals for air-conditioning system, airbag system and ABS			X	X
	Troubleshooting tables, tips and tricks			X	X
	Tyre pressure monitoring systems (TPMS)			X	X
	Electronic parking brake			X	X
	Starter and drive battery			X	X
	Indicator lights, information and warning systems				X
ASSIST* Comprehensive hotline support	Technical information, assistance and vehicle technical data				X
	Provision of technical documents and information	Repair instructions and wiring diagrams – brand-independent			X
		Tightening torques and adjustment data			X
		Service data			X

*Comfort function depending on an active license.

With an inactive license, the usage is restricted and additional information is missing. You can find more information at www.wow-portal.com/diagnostics.

**Please note that the Hotline offer is organized differently depending on the country. For more information, please contact your Würth country subsidiary.

***Available in 5 languages (EN, DE, IT, FR, SWE), otherwise shown in EN.

THE FUNCTIONS WITH WOW! EFFECT

Functions developed in-house and only included in WOW! that make your everyday work easier

Power Repair
The fault codes read out are supplemented by targeted information such as reference values, possible causes, confirmed repair instructions, component testing. Just lean back while LOOQIT uses and compares different, modern data sources in real time. Thanks to almost unlimited vehicle data and fault code information, you'll find the way to the repaired vehicle faster and easier.

Power Search
Intuitive finding instead of searching with the function Power Search, all you have to do is enter the most important data (vehicle identification number / engine code).

Power Scan
Type-specific software already during the scanning of the vehicle. The function Power Scan not only querys all systems at the push of a button, it also selects adapted versions for different areas of application, regardless of whether it is for service acceptance, inspection, overall check or the quick scan.

Flightrecorder
All real-time data supported by the control units can be recorded. The previous selection of systems on the PC is possible. The flight recorder can be started simply by pressing the integrated push button on the LOOQER or Snooper+. The evaluation and graphical representation of the recorded data set is easily done on the PC with a colour differentiation of the graphs for a better visualisation.

Customer and data management
Our intuitively operated customer database goes without saying. With the customer memory module we offer you a tool for fast customer service and better customer loyalty through transparent diagnosis and centralized management of diagnostic data.

Top 10 functions
Display of the ten most used functions of all software users for an even easier repair. After all, if a large proportion of WOW! customers want to perform these specific functions on a vehicle, it is very likely that other customers will – so also you – have the same need for this vehicle.

WOW! HARDWARE – WITH SECURITY

Tested and matched diagnostic systems results in long service life, better customer service and secure your source of profit.

- Switch on and get started straight away – everything is installed and set up in advance
- WOW! service is always ready for you and your diagnostic equipment
- Quality and safety testing by WOW! Automotive experts

Targeted computer selection
The computers offered by WOW! are selected by WOW! experts test them with our software – directly on the vehicle.

Quick start instead of time-consuming installation
Our diagnostic systems are designed to diagnose vehicles and to help mechanics – not to deal with your installation and operation. Through pre-set WOW! Hardware will save you time and trouble.

No one can give you a 100 % guarantee on your hardware, but our WOW! service philosophy can.
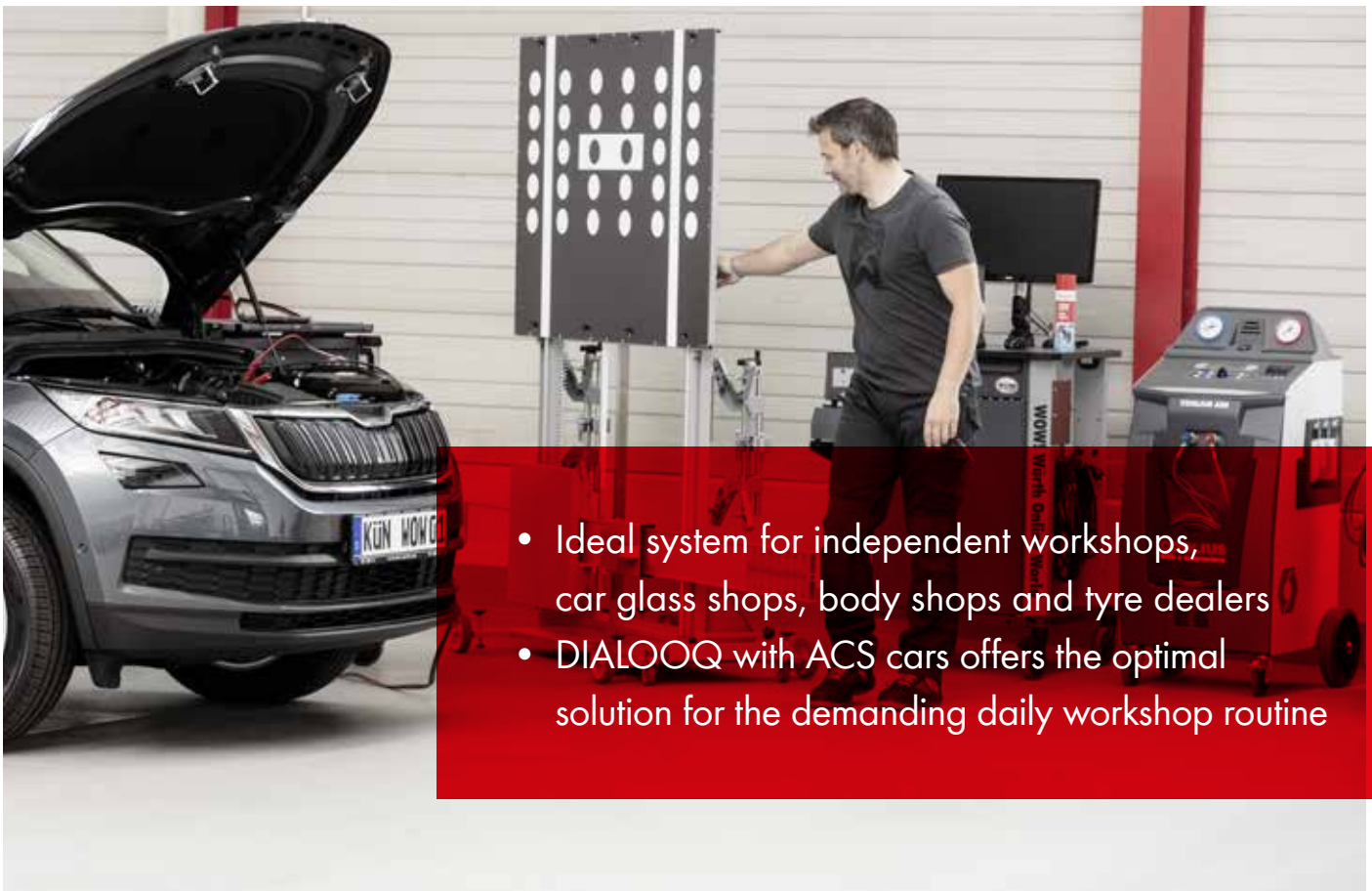
In case of problems with your diagnostic system, we support you with our exchange and parts service.

You can find more information at
www.wow-portal.com/diagnostics

THE CORRECT ADJUSTMENT WITH WOW! ACS CARS

Calibrating driver assistance systems simply, quickly and profitably – in all workshops

- Ideal system for independent workshops, car glass shops, body shops and tyre dealers
- DIALOOQ with ACS cars offers the optimal solution for the demanding daily workshop routine

Time saver and money maker
With a little practice, you can calibrate driver assistance systems from now on in approx. 10 - 15 minutes. With current systems, you presently need in average 20 - 25 minutes. More calibrations in less time leads to higher sales.

One-man service instead of group work
Designed for easy handling by a lifting lever for lowering the manoeuvring wheels, the movable calibration board holder with safe spring mechanism (camera calibration) and the quickly adjustable laser carrier (radar calibration).

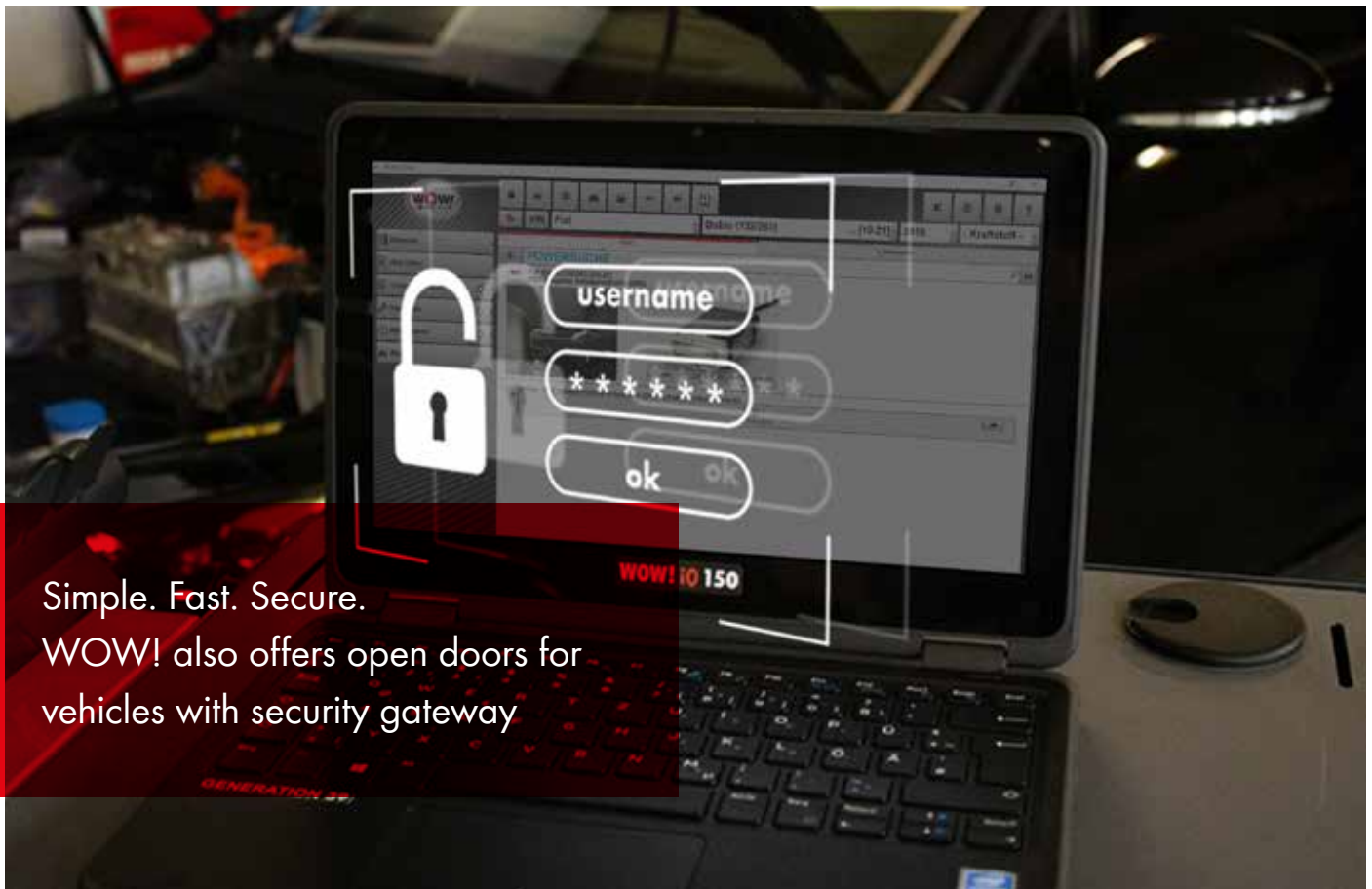**Exact universal calibration of all relevant car brands**
WOW! ACS cars brings maximum flexibility for you. The system is expandable at any time by doubleside printed, brand-specific calibration boards. It is flexible not only for brands but also for vehicle sizes - from a small car to a transporter – with self-centered wheel clamps for 11 - 25 inch transporter*.

* Not for dual tires, max. adjustable height of the calibration board holder 1.85 m

You can find more information at
www.wow-portal.com/acs_cars_en

SECURITY GATEWAY PORTAL

One interface for different security systems

Simple. Fast. Secure.
WOW! also offers open doors for
vehicles with security gateway

With the Security Gateway Portal (SGP) we help you, especially independent and multi-brand workshops, to repair encrypted vehicles quickly and easily. Simple, fast, secure and all via a single interface in the WOW! diagnostic software LOOQIT.

The Security Gateway Portal (SGP) is available to customers with a valid diagnostic license from the software version 5.33.00.

The benefits of the Security Gateway Portals

Authentication – Simple and unique from the start
One-time authentication of only one responsible person as well as easy addition of further users.

User interface – Familiar but still new
Familiar and consistent user interface with familiar terms in the software LOOQIT.
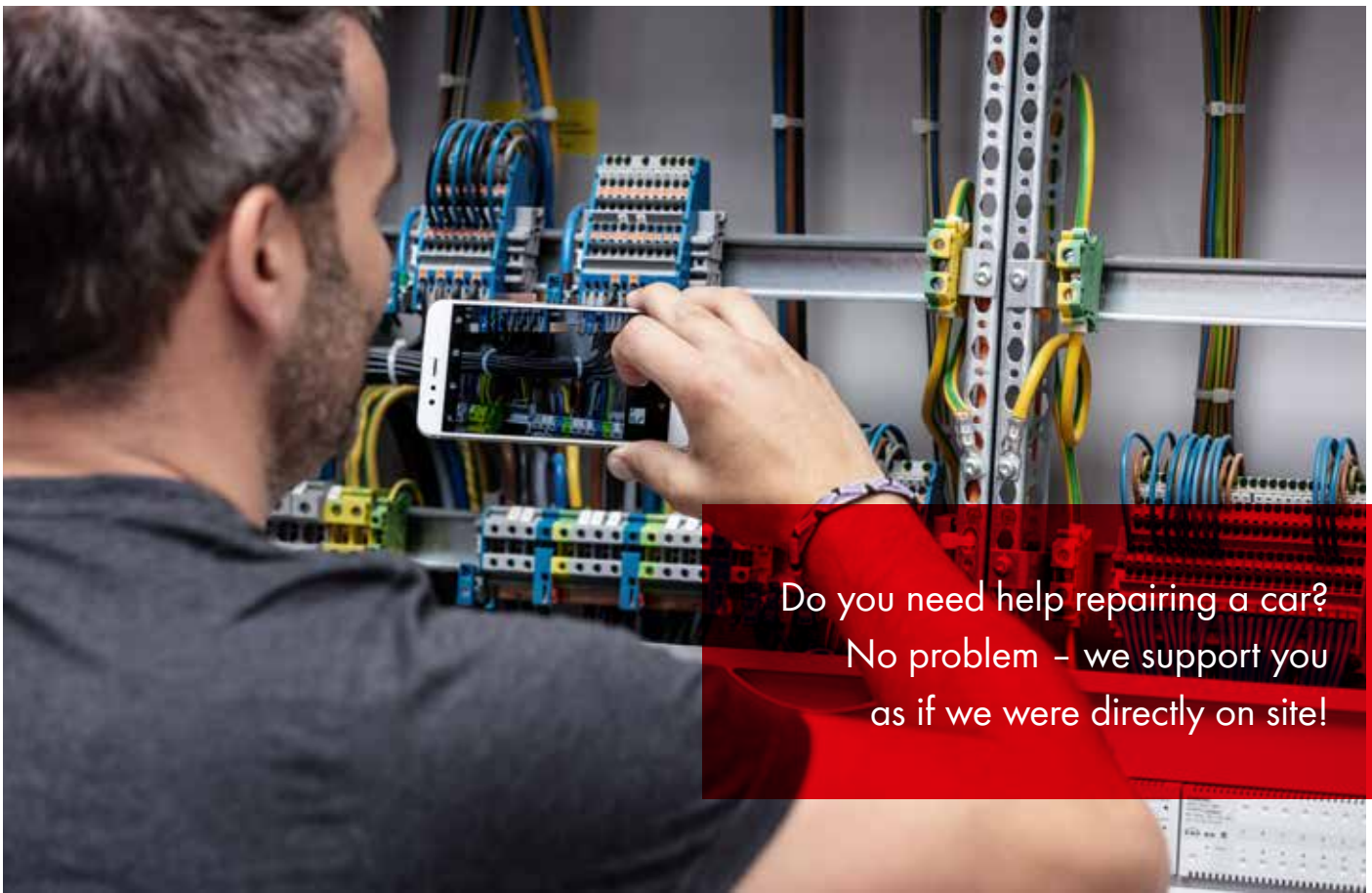
Everyday work – Many manufacturers under one roof
For manufacturer-independent and multi-brand working on vehicles secured with security gateway systems.

You can find more information at
www.wow-portal.com/securitygateway_en

WOW! IN.SIGHT

The live video support solution for everyone

Do you need help repairing a car?
No problem – we support you
as if we were directly on site!

The video support solution WOW! In.sight offers you fast, professional and direct help in the event of problems in the work-shop. The service team can see exactly what you as the user have in front of you via live image transmission and video stream. **So you can explain and show exactly where you need support through words, pictures and video.**

Live and solution-oriented
Thanks to live image transmission and video stream, you can commuicate current repair cases quickly and easily with our service team experts. From there you will receive help – also live – directly on your screen.

Easy and fast
The use is independent of device and operating system, i.e. no additional installation of an app is necessary. The only requirement is a good and stable internet connection.

Direct and flexible
The video support solution is the direct and innovative way to contact your customers or external employees, whether in the field of Hotline, Sales, Aftersales, Technical Support or wherever a live connection can help quickly and easily.

You can find more information at
www.wow-portal.com/insight

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